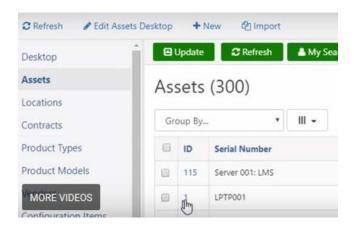
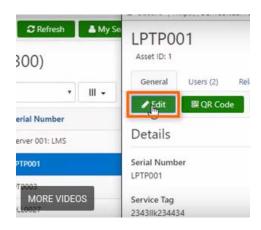
Managing Attributes for Assets, Configuration Items (CIs), Product Models and Contracts

Assets

Users > Assets > Click Asset ID



To see all fields/attributes in form, Click Edit



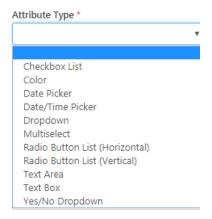
Creating Asset Attributes

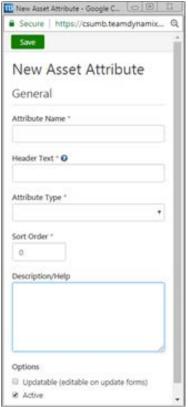
Go to Applications Menu > Admin > Applications > IT Assets/CIs > Asset Attributes



Click +New button, then complete details for Attribute (will apply to all assets within the CI/Assets application):

- Attribute Name
- Header Text (abbreviated name for reports)
- Attribute Type (see image below for dropdown list)
- Sort Order (order of how custom attributes are displayed default attributes display first, then custom)
- Description/Help
- Options: Updatable, Active
- Click Save button at top.





Key Points: Asset Attributes

- · Applied to all assets in the Assets/Cis application
- Sort order dictates display order in relation to other custom attributes on the page (all custom attributes appear below out-of-the-box fields)
- Options
 - · Required a value must be entered to save the record
 - Updateable the attribute value can be changed during the update process as well as the edit process.
 - · Active this attribute will appear on the assets interface
- Default Value Allows for a pre-populated value to appear in the attribute (does not apply to all attribute types)

Contracts Attributes

Users > Assets/CIs > Contracts

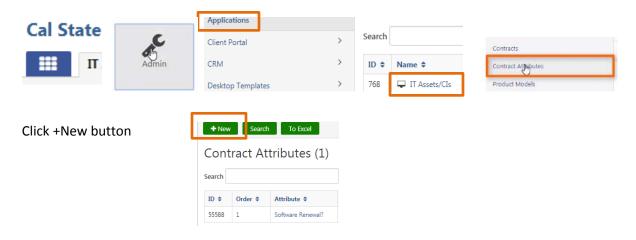


Click on Contract Name List, click Edit and see all default fields



Creating Contract Attributes:

Applications Menu > Admin > Applications > IT Assets/CI s > Contract Attributes



Set up Contract Attribute similar to Asset Attribute:

General

Attribute Name *

Header Text * •

Attribute Type *

Sort Order *

0

Description/Help

Options

Required

Active

New Contract Attribute

Key Points: Contract Attributes

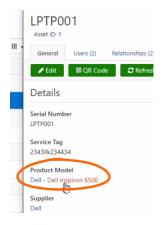
- · Applied to all Contracts in the Assets/Cis application
- Sort order dictates display order in relation to other custom attributes on the page (all custom attributes appear below out-of-the-box fields)
- Options
 - · Required a value must be entered to save the record
 - · Active this attribute will appear on the assets interface
- Default Value Allows for a pre-populated value to appear in the attribute (does not apply to all attribute types)

Product Model Attributes

Users > Asset/Cls > Assets > Open Asset > Click on Asset ID



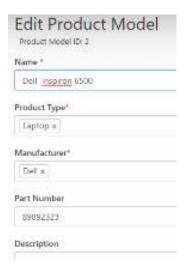
See Product Model associated with Asset



Click Edit button

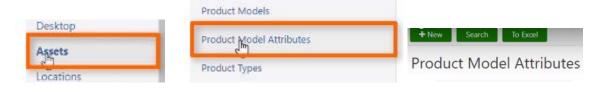


See default attributes followed by custom attributes



Creating Product Model Attributes:

Applications Menu > Admin > Applications > IT Assets/CI s Assets > Product Model Attributes > +New



Create custom attribute



Key Points: Product Model Attributes

- Applied to all Product Models in the Assets/Cis application
- Sort order dictates display order in relation to other custom attributes on the page (all custom attributes appear below out-of-the-box fields)
- Options
 - · Required a value must be entered to save the record
 - Active this attribute will appear on the assets interface
- Default Value Allows for a pre-populated value to appear in the attribute (does not apply to all attribute types)

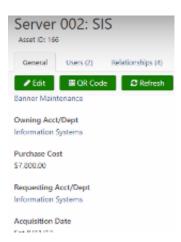
Configuration Item (CI) Attributes

Can be applied to different configuration item types

Users > Assets/CIs > Configuration Items > Click on specific Configuration Item

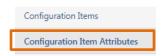


See default and custom attributes, click on Edit button at top for details and editing.

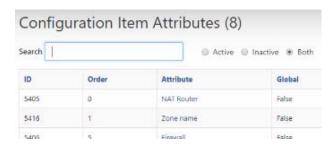


Configured on CI Type by CI Type Basis, so one type of CI Type can have a different set of attributes from another.

Applications Menu > Admin > Applications > IT Assets/CI s Assets > Configuration Item Attributes



See custom CI Attributes



Click on attribute name to open detail, scroll down to bottom and see Associated Types



Check any Types that apply

Key Points: Cl Attributes

- Applied to specific Configuration Item Types
- Sort order dictates display order in relation to other custom attributes on the page (all custom attributes appear below out-of-the-box fields)
- Options
 - · Required a value must be entered to save the record
 - · Active this attribute will appear on the assets interface
- Default Value Allows for a pre-populated value to appear in the attribute (does not apply to all attribute types)
- Associated Types define for which Configuration Item Types this attribute will appear.