**3 Ways for Client to View Ticket After Submitting**

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| 1. Click the “View the request you just created” link in “Request Created Successfully” window that opens right after the ticket is submitted. |  |
| 1. Click on ticket number link in the response email received after ticket is submitted. |  |
| 1. On TDx home page click **Services,** then click **Ticket Requests** in submenu to view all ticket requests.  The list is defaulted to view only “New, In Process, and On Hold” tickets, however, you can use the **Status Class** filter to view any or all statuses.  There are other search and filter options as well. |  |